

PDMP Mandatory Query Lunch & Learn Session

Prescription Drug Monitoring Program Query and Omnibus
Health Amendments Act of 2020

Erica Loadman, PharmD, RPh | 30 March 2021

LEARNING OBJECTIVES

- Review the requirements of the DC PDMP Mandatory Query Act
- Walk through the steps of performing a query in the DC PDMP
- Identify DC PDMP features which can assist with mandatory query compliance

PDMP MANDATORY QUERY ACT

PDMP MANDATORY QUERY ACT

- *Prescribers* with a DC license are required to query the DC PDMP prior to initiating a new course of treatment for a patient in DC that includes prescribing an opioid or benzodiazepine for more than 7 consecutive days, and every 90 days thereafter while the course of treatment or therapy continues.
- Effective from March 16th, 2021

PDMP MANDATORY QUERY ACT

- *Dispensers* with a DC license are required to query the DC PDMP prior to dispensing an opioid or benzodiazepine for a course of treatment that is anticipated to last for more than 7 consecutive days, and before dispensing a refill for an opioid or benzodiazepine more than 90 days after the initial fill or previous fill date.
- Effective from March 16th, 2021

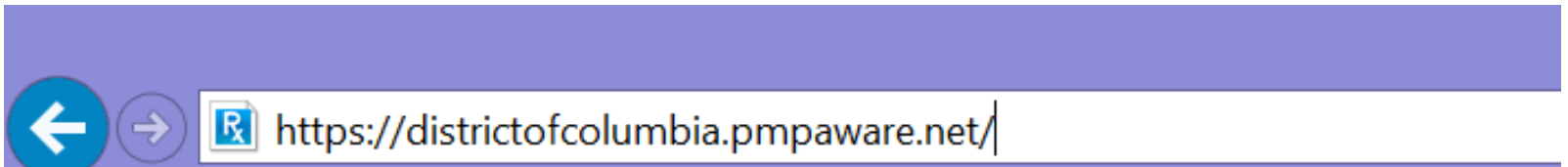
MANDATORY QUERY ACT – EXCEPTIONS

- Does not apply if the patient:
 - Is currently receiving hospice or palliative care
 - Receives the medication during an inpatient hospital admission or at discharge
 - Is in a nursing home or residential care facility that uses a sole source pharmacy
- PDMP is not operational/available due to a temporary technological or electrical failure, emergency, or natural disaster, in which case the Prescriber or Dispenser must document the circumstances in the patient's medical record

HOW TO PERFORM A QUERY IN THE DC PDMP

HOW TO PERFORM A PDMP QUERY

Step 1: Go to the PMP AWARe website



Step 2: Log in

Log In

DC | HEALTH
Health Regulation & Licensing
Administration
Support: 855-9DC-4PMP

Log In

Email

Password





[Reset Password](#)

Log In

[Create an Account](#)

This site is protected by reCAPTCHA. By registering you agree to our [Privacy Policy](#).

[Need Help?](#)

Browsers Supported     (11+)

Powered By



DC PDMP

District of Columbia PDMP

For assistance with this application, please contact

855-9DC-4PMP

Step 3: Click 'Menu'

Menu

Home > Dashb

DC | **HEALTH**

Health Regulation & Licensing
Administration

Support: 855-9DC-4PMP

My Dashboard

Patient Alerts

PATIENT ALERTS

Patient Full Name	DOB	Alert Date	Alert Letter
DAVE PATIENT	01/01/1985	11/08/2017	Download PDF

Recent Requests

RECENT REQUESTS

Patient Name	DOB	Status	Request Date	Delegate
test one	01/01/1901	Complete	11/28/2017 6:08 PM	Jordan Delegate
DAVE PATIENT	01/01/1985	Complete	11/27/2017 4:16 PM	
test patient	01/01/1900	Complete	10/31/2017 2:23 PM	James Delegate
bob testpatient	01/01/1900	Complete	10/31/2017 2:10 PM	
mic_jor	01/05/1941	Complete	10/27/2017 2:08 PM	

[View Requests History](#)

Delegates

My Favorites

[RxSearch - Patient Request](#)

PMP Announcements

Message for Physicians 10/13/2017

Test announcement

Exciting changes are coming to 09/20/2017

AWARxE!

We are pleased to announce that later this year, we will be performing a systemwide update on AWARxE.

When you log in to AWA... [more](#)

[View all Announcements](#)

Quick Links

[PMP Support](#)

Step 4: Click 'Patient Request'



Home

- Dashboard
- PMP Announcements
- Quick Links

Data

- Consolidation
- Rx Management
- Account

RxSearch

- Patient Request**
- Bulk Patient Search
- Requests History
- Requests Processing
- Prescriber Report
- MyRx
- Patient Alerts
- Requests Approval

Insight

- New Reports
- Reports History
- Reports Processing

User Profile

- My Profile
- Default PMPi States
- Delegate Management
- Password Reset
- Log Out

Training

- NarxCare Overview
- Narx Scores
- Overdose Risk Score
- Communications User Guide
- Communications Quick Start
- AWARxE/NarxCare User Guide
- Lorazepam Milligram Equivalents
- Help

PDMP Links

- DC PDMP
- DCRx: DC Center f...

Patient Name	DOB	Status	Request Date	Delegate
test one	01/01/1901	Complete	11/28/2017 6:08 PM	Jordan Delegate
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[View Requests History](#)

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Quick Links

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Step 5: Enter Patient Info

Patient Request

[? Patient Rx Request Tutorial](#)

Can't view the file? [Get Adobe Acrobat Reader](#)

* Indicates Required Field

Patient Info

First Name*

Patient

Partial Spelling

Last Name*

Patient

Partial Spelling

Date of Birth*

01/01/2001

Phone Number

Social Security Number

Drivers License Number

State

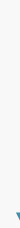
Select State 

Case Number

Case Comments

Run on behalf of...

Scroll Down



Step 6: Select additional states, click 'Search'

PMP InterConnect Search

To search in other states as well as your home state for patient information, select the states you wish to include in your search.

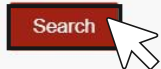
- A Alabama
- C Connecticut
- D Delaware
- G Georgia
- I Indiana Iowa
- K Kansas
- L Louisiana
- M Maryland RxGov Massachusetts Michigan Military Health System Minnesota Mississippi
- N New Jersey New York North Carolina North Dakota
- P Pennsylvania Puerto Rico
- R Rhode Island
- S South Carolina
- T Texas
- V Virginia
- W Washington PMP West Virginia

Report Type Selector

Select the type of report that should be generated

- NarxCare Report (default)
- Standard Patient Report (excludes NarxCare report elements such as Narx Scores and Rx Graph)

I agree to the terms of the [acknowledgement](#).



PDMP SEARCH TIPS

- Partial Spelling: Using Partial Spelling can be helpful for hyphenated or commonly abbreviated names (Will vs. William). At a minimum, enter the first three characters of the patient's first and/or last name.
- Prescription Fill Dates - The maximum time period for your search is 3 years
- PMP Interconnect Search - allows you to search other participating state databases for the patient's records.
- To improve the likelihood of finding a specific patient:
 - For out-of-state searches – Limit your search criteria to only the required fields.
 - For in-state searches – In addition to the required fields, include additional details such as ZIP code.

ACCESS THE PDMP WITH 1 CLICK -  PMP Gateway®

DC Health pays for integration into
Electronic Health Record (EHR) systems

Complete the online form to get started



info.apprisshealth.com/dcpdmppehrintegration

ACCESS THE PDMP WITH 1 CLICK - PMP Gateway[®]

Pre-PMP Gateway Integration

Average time and labor to access 1 report:

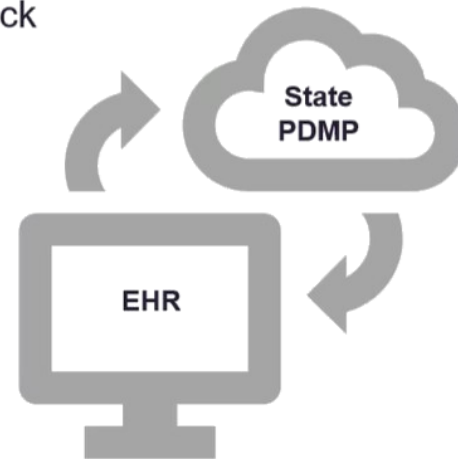
- **4.22** minutes
- **52** clicks



Post-PMP Gateway Integration

Average time and labor to access 1 report:

- **1-3** seconds
- **1** click



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SAMPLE PDMP INTEGRATION INTO EHR

List Recent Search

Patient Name

Acct Number: 1836593821
MRN: #324561
Bed: 10

DOB: 01/01/1945
Gender: F
Code: Full Code

Immunizations: None
Allergies: aspirin, latex, peanuts
Adv Directive: Yes

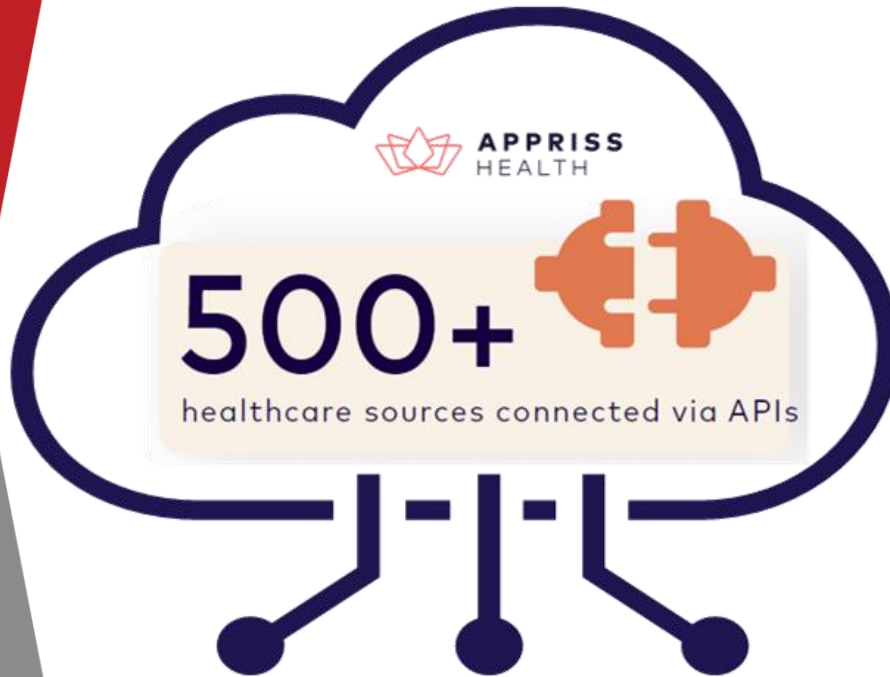
Narx: Nar 341, Sed 150, Stim 000, Ovd 200
Fall Risk Score: 6
Attending: Dr. Goodall

Chart Summary

Chart Summary

Procedures and Diagnoses	Anticipated Discharge Date –	NarxCare:
Allergies	Reason for Visit	Narcotic 341
Mar	Fall, hip pain	Sedative 150
Results	Advance Directive- Yes – 03/23/09	Stimulant 000
Power Note	Code Status	Overdose 200
Orders	Full Code	<div style="border: 1px solid #ccc; padding: 5px; display: inline-block;"> <p>Show Report</p> </div>
Form Browser	Allergies	
Patient Information	Aspirin	
Immunization Schedule	Latex	
Reference Text Browser	Peanuts	
Problems and Diagnoses	<p>March 25, 2016 7:00 AM CDT</p>	
Consults	Vital Signs	<p>Note Writer</p>
	Oxygen Therapy	
	Pain Assessment Detail	
	General	
	CV Assessment	
	Edema Assessment	
	Respiratory Assessment	
	Nursing Notes	
	Note Writer	
	PE Elements	

GATEWAY INTEGRATION



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GATEWAY INTEGRATION

For inquiries about EHR integration, email:
pdmpintegrations@apprisshealth.com

MANDATORY QUERY FAQ'S

- Is there a record of each PDMP query?
 - Yes, each query to the PDMP is recorded within the database and includes details pertaining to who performed the query and when
- Does a query still count even if no information is returned?
 - Yes
- What can I do if I notice a discrepancy in a patient's PDMP history?
 - Contact the dispensing pharmacy if a discrepancy is found
 - Discrepancies can be corrected by the pharmacy that submitted the dispensation data

PDMP DELEGATES

Registration Requirements

- ✓ Licensed, registered, or certified by a health occupations board
- ✓ employed at the same location and under the direct supervision of the prescriber or dispenser

Registration Process

1. Complete the application (must be co-signed by supervising prescriber or dispenser)
2. Send the application + a copy of government issued ID to doh.pdmp@dc.gov
3. Create a PDMP account at <http://districtofcolumbia.pmpaware.net>

Expiration of Registration

- Registration for delegates expire June 30th of every even-numbered year
- If the delegate becomes ineligible, the program must be notified in writing within 24 hours (email doh.pdmp@dc.gov)

WHERE CAN I FIND ADDITIONAL RESOURCES?

Go to the DC PDMP website:

DCHealth.dc.gov/PDMP

checklist for prescribing opioids for chronic pain, Medication Assisted Therapy (MAT) resources, and additional resources for providers and patients.

If you would like **PRINTED** copies of the Pocket Guide, complete the [Safe Opioid Prescribing pocket guide order form](#). A member of the DC PDMP staff will contact you to confirm your order.

[PMP AWAR_xE™](#) PMP AWAR_xE™ is the software platform that providers use to access the PDMP.

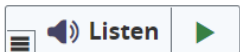
[NarxCare](#) The NarxCare platform allows providers and dispensers to view patient health history and patient risk scores. NarxCare's analytics tools help providers and dispensers make decisions to increase patient safety and reduce the risk of prescription drug misuse and overdose.

[Gateway Integration](#) The DC PDMP provides the option to all Health Care Entities (HCE) in the District of Columbia to integrate DC PDMP data into their clinical workflow. DC Health covers the licensing fees associated with the integration service for every health care entity in the District of Columbia that elects to connect its Electronic Health Records (EHR), Health Information Exchange (HIE), or Pharmacy Dispensing System to the PMP Gateway.

[PDMP Advisory Committee](#) The DC PDMP Advisory Committee is a multisector committee made up of 7 members. The committee's goal is to make recommendations to DC Health's director regarding PDMP best practice, regulatory and legislative updates, education and outreach to prescribers and dispensers, and program enhancements.

ADDITIONAL RESOURCES ON THE DC PDMP WEB PAGE

DC Health



Office Hours

Monday to Friday, 8:15 am to 4:45 pm, except District holidays

Connect With Us

899 North Capitol Street, NE,
Washington, DC 20002
Phone: (202) 442-5955
Fax: (202) 442-4795
TTY: 711
Email: doh@dc.gov



[Ask the Director](#)
[Agency Performance](#)

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[Chinese \(中文\)](#)
[French \(Français\)](#)
[Korean \(한국어\)](#)
[Spanish \(Español\)](#)
[Vietnamese \(Tiếng Việt\)](#)

PMP AWA_xE™

The resources below provide users with tools to navigate PMP AWA_xE™ successfully.

[DC PDMP Quick Reference Guide](#) This guide provides instructions for carrying out a number of processes in PMP AWA_xE™ including creating an account, performing a patient request, setting default PMPi states, managing delegates, viewing prescriber reports, and more.

[PMP AWA_xE™ User Registration Process Tutorial](#) This tutorial guides users through the registration process.

[DC PMP AWA_xE™ User Support Manual](#) This manual provides step-by-step directions for using the PMP AWA_xE™ system.

[PMP AWA_xE™ Data Submission Dispenser Guide](#) This guide provides step-by-step directions for dispenser data submission.

[Quick Reference Guide – Making a Request in PMP/AWA_xE™](#) This 1-page guide provides directions for making a request in PMP AWA_xE™.

ADDITIONAL RESOURCES

DC Health Telephone Directory



Use our [DC Health Service Telephone Directory](#) to view the telephone numbers for various DC Health services.

STD Testing



QUICK REFERENCE GUIDES

RESOURCES

- DC Health PDMP home page: <https://dchealth.dc.gov/pdmp>
- PDMP inbox: doh.pdmp@dc.gov
- DC PDMP (PMP AWAREXE): <https://districtofcolumbia.pmpaware.net/>
- For PMP AWAREXE website technical assistance, call Appriss at (855) 932-4767
- Delegate Registration Form: <https://dchealth.dc.gov/node/1168354>
- EHR Integration form: www.info.apprisshealth.com/dcpdmpehrintegration
- EHR Integration inquiries: pdmpintegrations@apprisshealth.com